

LIMITED RESIDENTIAL & COMMERCIAL SPC WARRANTY

THE MANUFACTURER EXTENDS A 25 YEAR RESIDENTIAL WARRANTY AND AN 8 YEAR COMMERCIAL WARRANTY TO THE ORIGINAL END CONSUMER FOR THE FOLLOWING CONDITIONS:

- THE SURFACE WILL NOT WEAR THROUGH UNDER NORMAL USE.
- THE DESIGN WILL NOT FADE UNDER NORMAL USE AS DETERMINED BY THE MANUFACTURER.
- THE PANEL JOINTS WILL REMAIN SECURE AFTER PROPER INSTALLATION.

TERMS AND CONDITIONS FOR SPC WARRANTY

- THE SPC FLOORING PANELS MUST BE PROPERLY INSTALLED IN ACCORDANCE WITH SPC FLOORING INSTALLATION INSTRUCTIONS, AND MUST BE USED FOR INDOOR USE ONLY.
- THIS WARRANTY DOES NOT COVER NEGLIGENCE, IMPROPER INSTALLATION/MAINTENANCE, INSUFFICIENT PROTECTION, IMPROPER ALTERATIONS TO THE ORIGINAL MATERIALS, INSECTS, SEVERE ACCIDENTS, EXPOSURE TO EXTREME HEAT, BURNS, FIRE, NATURAL DISASTERS.
- THIS WARRANTY DOES NOT COVER TRANSITION ACCESSORIES OR MOLDINGS.
- THIS WARRANTY ONLY APPLIES TO 1ST QUALITY PRODUCT PURCHASES MADE AFTER THE EDITION DATE OF THESE WARRANTY CONDITIONS FOR THE DESIGNATED TIME PERIOD WHEN THE PRODUCT IS INSTALLED IN A PRIVATE RESIDENCE OR COMMERCIAL APPLICATION.
- FLOORING PANELS MUST BE INSPECTED PRIOR TO INSTALLATION UNDER SUFFICIENT LIGHTING.
- PRODUCTS WITH VISIBLE DEFECTS MUST NEVER BE INSTALLED UNDER ANY CIRCUMSTANCE. SPC FLOORING PANELS INSTALLED WITH ANY MANUFACTURING DEFECT ARE NOT COVERED BY THIS WARRANTY. ANY DEFECT MUST BE REPORTED PRIOR TO INSTALLATION AND WITHIN 30 DAYS OF PURCHASE IN ORDER TO BE COVERED. COLOR OR GLOSS ISSUES AS A RESULT OF ADDING MATERIAL AT A LATER DATE FROM NON-WARRANTY REPAIRS ARE EXCLUDED FROM COVERAGE.
- THIS WARRANTY IS NONTRANSFERABLE AND ONLY APPLIES TO THE ORIGINAL END CONSUMER. PROOF OF PURCHASE IS REQUIRED FOR ALL CLAIMS.
- DRAPES OR BLINDS MUST BE USED TO PREVENT PROLONGED EXPOSURE TO SUNLIGHT.
- THIS PRODUCT WARRANTY ONLY APPLIES TO DEFECTS INHERENT TO THE MATERIAL SUPPLIED. THIS MEANS ANY MATERIAL OR PRODUCTION DEFECTS, ACKNOWLEDGED BY THE MANUFACTURER. IT INCLUDES THE DELAMINATING OR REDUCED RESISTANCE OF THE WEAR LAYER. THE MANUFACTURER WILL REPAIR OR REPLACE THE PRODUCT, AT ITS OPTION. WHEN REPLACEMENT OF THE FLOORING IS MADE, ONLY NEW PANELS FROM THE CURRENT PRODUCT RANGE AT THE TIME THE COMPLAINT IS UPHOLD WILL BE SUPPLIED BY THE DISTRIBUTOR OR RETAILER. THERE WILL BE NO OTHER FORM OF COMPENSATION.
- THIS WARRANTY DOES NOT APPLY TO SPC FLOORING THAT HAS BEEN PUT TO ABNORMAL USE OR CONDITIONS OR ABUSED IN ANY WAY. ABNORMAL USE OR CONDITIONS INCLUDES, BUT IS NOT LIMITED TO, WATER DAMAGE FROM PLUMBING, STORM OR FLOOD, DAMAGE FROM SMOKE, FIRE OR OTHER CASUALTY EVENTS; DAMAGE CAUSED BY NEGLIGENCE, IMPROPER ALTERATIONS OF THE ORIGINAL MANUFACTURED PRODUCT. ABUSE IS ANY USE OF THE FLOORING THAT IS UNREASONABLE CONSIDERING THE NORMAL AND EXPECTED USES OF A SPC FLOOR IN A RESIDENTIAL OR COMMERCIAL ENVIRONMENT. THE DAMAGE TO THE PRODUCT MUST BE EVIDENT, MEASURING THE SIZE OF A DIME AND MUST NOT BE THE RESULT OF ABUSIVE, ABNORMAL CONDITIONS OR ACCIDENTS, SUCH AS BUT NOT LIMITED TO, DAMAGE OF MECHANICAL NATURE, DAMAGE FROM HIGH HEELED SHOES, SEVERE IMPACT OR SCRATCHES (CAUSED BY DRAGGING OBJECTS OR

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FURNITURE) OR CUTTING. THE FEET OF FURNITURE MUST ALWAYS BE COVERED WITH APPROPRIATE PROTECTIVE MATERIAL. CHAIRS, SOFAS OR FURNITURE WITH CASTORS MUST BE FITTED WITH SOFT RUBBER WHEELS, AN ADEQUATE PROTECTIVE MAT OR PROTECTIVE CASTOR CUPS MUST BE PUT UNDER THIS FURNITURE.

- THIS WARRANTY DOES NOT APPLY TO DAMAGE FROM EXTREME HEAT, DRYNESS, MOISTURE OF ANY KIND OTHER THAN REGULAR CLEANING AS HAS BEEN EXPLAINED IN THIS WARRANTY. YOU MUST MAINTAIN THE TEMPERATURE 65F TO 85F AND HUMIDITY 35% TO 55% IN YOUR HOME. FLUCTUATIONS IN TEMPERATURE OR HUMIDITY CAN DAMAGE YOUR FLOOR.
- WE WILL NOT BE RESPONSIBLE FOR ANY LOSS OF TIME, INCONVENIENCE EXPENSES, COSTS OR CONSEQUENTIAL DAMAGES CAUSED BY OR RESULTING DIRECTLY OR INDIRECTLY FROM A PROBLEM ABOUT WHICH THE CLAIM WAS MADE.

LIFETIME LIMITED WATERPROOF & STRUCTURAL WARRANTY

THIS FLOORING IS WARRANTED TO BE 100% WATERPROOF AND THE STRUCTURAL INTEGRITY OF THE FLOOR PLANK WILL NOT BE SIGNIFICANTLY DIMINISHED BY EXPOSURE TO WATER FOR THE LIFE OF THE PRODUCT. WHEN EXCESSIVE MOISTURE ACCUMULATES IN BUILDINGS OR ON BUILDING MATERIALS MOLD AND MILDEW GROWTH CAN OCCUR. THIS WARRANTY EXCLUDES DAMAGE RESULTING FROM MOLD OR MILDEW GROWTH DUE TO PROLONGED EXPOSURE TO MOISTURE. THIS WARRANTY EXCLUDES CASUALTY EVENTS INVOLVING WATER AND FAILURES NORMALLY COVERED BY HOMEOWNER' S INSURANCE. THIS INCLUDES FLOODING, STANDING WATER FROM LEAKING PIPES, FAUCETS, HOUSEHOLD APPLIANCES, WATER FROM HYDROSTATIC PRESSURE AND OTHER CASUALTY EVENTS.

INSTALLATION GUIDE

YOUR NEW SPC IS THE NEWEST GENERATION OF HIGH-QUALITY RESILIENT FLOORING. IT HAS A UNIQUE INTERLOCKING-EDGE DESIGN FOR EASY INSTALLATION. SIMPLY FOLLOW THE STEPS AND YOU WILL EXPERIENCE HOW EASILY THIS PRODUCT IS INSTALLED IN JUST A FEW HOURS. THE WEAR LAYER HAS MILLIONS OF CERAMIC MICROSPHERES THAT MAKE A VERY DURABLE AND RESISTANT FLOORING OPTION.

TOOLS AND MATERIALS NEEDED

- UTILITY KNIFE & STRAIGHT EDGE
- MEASURING TAPE
- SHEARS FOR CUTTING AROUND IRREGULAR SHAPED OBJECTS 1/8" SPACERS
- TRANSITION MOLDINGS AND BASEBOARDS

TRICKS FOR MEASURING

MEASURE THE LENGTH AND WIDTH TO DETERMINE THE SQUARE FOOTAGE OF THE ROOM. ALCOVES OR OFFSETS SHOULD BE MEASURED SEPARATELY.

PURCHASE AT LEAST 10% EXTRA TO COVER WASTE, TRIMMING AND FOR FUTURE REPLACEMENT NEEDS.

NOTE: IF YOU HAVE MORE THAN ONE RUN NUMBER, WE RECOMMEND YOU INSTALL PLANKS FROM 4 OR 5 DIFFERENT CASES FROM DIFFERENT RUN NUMBERS TOGETHER. THIS WILL LIMIT SHADE VARIATIONS. REPLACEMENT OF MATERIAL ONLY. NO LABOR.

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CAUTION: DO NOT INSTALL THIS SPC OVER CARPET OR REGULAR UNDERLAYMENT. SPC CAN BE INSTALLED OVER AN APPROVED UNDERLAYMENT SUCH AS ULTRA FOLD. THIS PRODUCT IS NOT SUITABLE FOR OUTDOOR USE, SUNROOMS, SOLARIUMS OR SAUNAS. SPC WILL WARP IF SUBJECT TO EXCESSIVE HEAT AND WILL SHRINK IF EXPOSED TO EXCESSIVE COLD. WE ALSO HIGHLY RECOMMEND YOU DO NOT INSTALL IN ROOMS OR HOMES IN WHICH THE TEMPERATURE IS NOT CONTROLLED. EXPOSURE TO LONG TERM DIRECT SUNLIGHT CAN CAUSE EXPANSION DAMAGE TO YOUR FLOOR. WE STRIVE TO MAINTAIN STRICT QUALITY CONTROL DURING THE MANUFACTURING PROCESS BUT WE RECOMMEND CHECKING ALL PLANKS TO ENSURE UNIFORM APPEARANCE.

BEFORE INSTALLATION

PLACE SPC HORIZONTALLY IN THE ROOM WHERE IT WILL BE INSTALLED. THE ROOM SHOULD REMAIN BETWEEN 18 AND 22 DEGREES CELSIUS 48 HOURS BEFORE INSTALLATION, AND DURING THE INSTALLATION PERIOD. DO NOT REMOVE THE PLANKS FROM THE BOX DURING THIS ACCLIMATIZATION PERIOD.

SUBFLOOR PREPARATION AND INSTALLATION

THE SUB-FLOOR SURFACE MUST BE SMOOTH, DRY, CLEAN AND SOLID. ANY ADHESIVE RESIDUE MUST BE REMOVED TO ENSURE PROPER INSTALLATION. THE SUBFLOOR SHOULD BE FLAT WITHIN A TOLERANCE OF 1/8" (3MM) OVER A SPAN OF 4 FEET. ANY UNEVENNESS OVER 1/8" (3MM) MUST BE SANDED OR FILLED WITH A FLOOR LEVELER. VOIDS OR HUMPS IN THE SUB-FLOOR WILL PREVENT SPC FROM LOCKING PROPERLY. SPC IS WATERPROOF BUT ANY MOISTURE PROBLEM (BELOW 35% OR GREATER THAN 60%) NEEDS TO BE CORRECTED PRIOR TO INSTALLATION. NEW CONCRETE FLOORS NEED TO CURE FOR A MINIMUM OF 60 DAYS. WHEN INSTALLING ON CEMENT ON THE FIRST FLOOR, IT IS NECESSARY TO APPLY A POLYETHYLENE OF A THICKNESS OF 0.6MM, THUS SEALING THE JOINS IN ORDER TO PREVENT MOISTURE FROM SEEPING THROUGH, WHICH COULD CREATE RESIDUE ON YOUR FLOORING SURFACE.

INSTALLATION

- INSTALLATION SHOULD BEGIN WITH A CORNER AND PROCEED FROM THE WALL WITH THE TONGUE FACING AWAY FROM THE WALL. ALLOW A MINIMUM GAP OF 3/8" (10MM) FOR PRODUCT EXPANSION. TRANSITION MOLDINGS OR BASEBOARDS WILL COVER THE GAP.
- WHEN LAYING THE FIRST ROW IN A STRAIGHT LINE INTERLOCK THE SHORT ENDS BY INSERTING THE TONGUE INTO THE GROOVES AT AN ANGLE OF ABOUT 15 TO 20 DEGREES. INSTALL SEQUENTIAL PLANK ON THE SHORT END (5.75") AND BE SURE TO LINE UP EVENLY. PLACE THIS FIRST ROW ALONG THE CHOSEN WALL RESPECTING THE MINIMUM GAP BY USING SPACERS.
- KEEP THE SEAMS TIGHT BETWEEN PLANKS. YOU WILL FEEL AND HEAR THE CLICK WHEN LOCKING THE PLANKS TOGETHER TO CREATE A TIGHT SEAM. THERE SHOULD BE NO VISIBLE GAP BETWEEN PLANKS. IF SEAMS DO NOT APPEAR TIGHT, PULL THE PLANKS APART IMMEDIATELY AND TRY AGAIN.
- WHEN INSTALLING OUR SPC, IT IS STRONGLY SUGGESTED TO STAGGER THE ROWS SO THAT THE SHORT EDGE SEAMS ARE NOT IN A STRAIGHT UNIFORM LINE.
- TO START THE SECOND ROW, MEASURE AND MARK THE PLANK, THEN USING A STRAIGHT EDGE AND UTILITY KNIFE, SCORE THE PLANK AND SNAP IT.
- INTERLOCK THE FIRST PLANK OF THE SECOND ROW AGAIN AT A 15-20 DEGREE ANGLE. FOR THE NEXT PLANKS, INTERLOCK THE SHORT SIDE FIRST, LEAVING IT SLIGHTLY AWAY FROM THE LONG SIDE AND THEN SLIDE IT INTO

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THE LONG SIDE IN THE SAME MANNER. START THE THIRD ROW WITH THE LAST PLANK REMAINING FROM THE PREVIOUS ROW.

- FITTING AROUND IRREGULAR OBJECTS IS VERY EASY WITH OUR SPC. SIMPLY MAKE A PATTERN OUT OF HEAVY PAPER TO FIT AROUND PIPES OR IRREGULAR OBJECTS. PLACE THE PATTERN ON THE PLANK AND TRACE. CUT ALONG TRACE LINES USING A UTILITY KNIFE OR HEAVY DUTY SCISSORS, AND LAY PLANK. ALLOW FOR EXPANSION GAPS ALONG EACH WALL. THE HUMIDITY OF A ROOM CAN VARY DUE TO DIFFERENCES BETWEEN THE SEASONS. THEREFORE YOUR SPC FLOOR MUST BE ABLE TO EXPAND AND CONTRACT IN ALL DIRECTIONS. THIS EXPANSION CAN AMOUNT TO 2MM PER METER (1/12 IN. PER 3.28 FT.), SO THE GREATER THE SURFACE AREA, THE GREATER THE ROOM FOR EXPANSION REQUIRED. TO ALLOW FOR THIS VARIATION, AN 8-12 MM (5/16 IN. -3/8 IN.) EXPANSION GAP IS PROVIDED AT ALL WALLS. A GAP MUST ALSO BE PROVIDED AROUND PIPES OR AT THRESHOLDS OR OBSTACLES. FOR ROOMS UP TO 25 FT. (7.6M) WIDE AND 40 FT. (12.2M) LONG, ALLOW BETWEEN 5/16 IN. AND 3/8 IN. (8MM-12MM) FOR EXPANSION ALONG EACH WALL. FOR ROOMS OVER 25 FT. (7.6M) WIDE OR OVER 40 FT. (12.2M) LONG, AN ADDITIONAL EXPANSION JOINT MUST BE INSERTED. EXPANSION JOINTS ARE ALSO REQUIRED IN DOORWAYS, AND BETWEEN ADJOINING ROOMS OR AREAS WHERE ADJACENT FLOORING IS INSTALLED. USE A T-MOLDING TO COVER THE EXPANSION JOINT. EVEN THOUGH THE SPC PLANK WAS ENGINEERED AS A FLOATING APPLICATION, IT CAN ALSO BE GLUED.

INSTALLER / OWNER RESPONSIBILITY

IT IS THE RESPONSIBILITY OF THE INSTALLER AND OWNER TO ENSURE THAT JOB SITE ENVIRONMENTAL, SUB-FLOOR AND SUBSURFACE CONDITIONS INVOLVED MEET OR EXCEED ALL REQUIREMENTS AS OUTLINED IN INSTALLATION INSTRUCTIONS PRIOR TO INSTALLATION. MANUFACTURER DECLINES ALL RESPONSIBILITY FOR PRODUCT PERFORMANCE OR INSTALLATION FAILURE DUE TO SUB-FLOOR, SUBSTRATE OR ENVIRONMENTAL DEFICIENCIES OR JOBSITE CONDITIONS.