

Warranties for Invincible Plus 5.0mm

PLEASE READ BEFORE INSTALLATION!

All floor coverings should be professionally installed to ensure a valid warranty.

We warrant all our products to be free from defects in material and workmanship, under normal use and service, for a specified length of time from the date of purchase as set forth below. This Limited Warranty only applies provided the flooring covered by this warranty is installed and maintained according to our Installation&Maintenance Manual.

WARRANTY OWNER

This warranty extends only to the original end-user. These warranties are non-transferable. No installer, retailer, distributor or agent, or employee of anyone may alter the obligations or limitations of any these warranties.

25 YEAR LIMITED STRUCTURAL WARRANTY

The floor plank or tile is warranted to be waterproof and the structural integrity of the floor plank or tile will not be significantly diminished by exposure to water for 24 hours. While moisture will not affect the floor's integrity, it is probable that, when excessive moisture accumulates in buildings or on building materials, mold (and/or) mildew growth can occur (particularly if the moisture problem remains undiscovered or unaddressed) .

This warranty is not transferable by the purchaser of the floor.

This 25 Year Limited Structural Warranty excludes all casualty events involving water coming in contact with your floor and failures normally covered by homeowners insurance including, but not limited to, damages caused by flooding or standing water from leaky pipes, faucets, or household appliances. Also excluded are damages caused by flooding or standing water from hydrostatic pressure or other casualty events. Any damage to the subfloor and/or surrounding structure that is caused by standing water or flooding is not covered by this warranty.

When a defective product is installed, credit applies to material only and does not include labor since it is the responsibility of the installer to determine suitability of material prior to installation.

25 YEAR LIMITED RESIDENTIAL WARRANTY

For residential installations, manufacturer warrants for 25 years that its regular(first quality) floor products to be free from manufacturing defects from the date of purchase; if installed according to the installation instructions and the approved application:

- The Surface will not wear through under normal use.
- The Surface will not stain from common household stains.
- The product will not contain manufacturing defects.
- The product will not bottom-up discolor from underlayment panels, as well as alkali, mold or mildew growth

The vinyl layer of the floor plank is warranted by Manufacturer not to wear through under normal use for 25 Years life of the product. Vinyl layer wear-through is defined as 100% vinyl layer wear-through that exposes the core material over a minimum of 3% of the total installation. (Gloss reduction or surface scratches are not considered surface wear.) Dull finish can be corrected with spot or overall re-coating care systems.

This limited residential wear warranty is made subject to the following conditions:

- The floor must be installed properly and according to Manufacturer's installation instructions. Proper installation includes, but is not limited to the following:
- The flooring must be used only indoors in a climate controlled area.
- The flooring must be maintained in accordance with Manufacturer maintenance instructions.
- This limited warranty does not apply to Manufacturer moldings and trims.
- Installation of flooring that contains any manufacturing defect is not covered by this limited wear warranty.

10 YEAR LIGHT COMMERCIAL LIMITED WARRANTY

For commercial installations, Manufacturer warrants 10-years that its regular(first quality) floor products are warranted to be free from manufacturing defects and will not wear through the printed image for the term length of the warranty coverage asset forth below in the Limited Warranty Term Length for Applicable Products and Years section, starting from the date of purchase, installed according to installation instructions and the approved application.

The vinyl layer of the floor plank is warranted by Manufacturer not to wear through under normal light commercial use for a period of ten(10) years from the date of purchase. Vinyl layer wear-through is defined as 100% vinyl layer wear through

that exposes the core material over a minimum of 3% of the total installation.(Gloss reduction or surface scratches are not considered surface wear.) Dull finish can be corrected with spot or overall re-coating care systems.

*For additional applications please call your local supplier for further information.

This 10 Year Limited Light Commercial Wear Warranty is made subject to the following conditions :

·The floor must be installed properly and according to Manufacturer's installation instructions.Proper installation includes, but is not limited to the following :

·The flooring must be used only indoors in a climate controlled area.

·The flooring must be maintained in accordance with Manufacturer maintenance instructions.

·This limited warranty does not apply to Manufacturer moldings and trims.

·Installation of flooring that contains any manufacturing defect is not covered by this limited wear warranty.

What is Not Covered by this Warranty :

·Damage caused by fire, flooding, exposure to standing water or intentional abuse.

·Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile.

·Damage resulting from mold and mildew growth due to prolonged exposure to moisture.While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates(and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur.

·Fading, discoloration, or other damage due to excessive temperatures or sunlight.Radiant heat must not exceed 84°(29°C) and be approved by the manufacturer for the use of their product with resilient vinyl flooring applications.

·Damage caused by vacuum cleaner beater bar, rolling caster wheels, and cutting from sharp objects.When vacuuming, we recommend using the wand attachment on your vacuum.

·Indentation or damage from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors

·Damage caused by abuse such as moving appliances across the floor without adequate protection.When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk"the item across it. This protects your floor from scuffing and tears.

·Loss of gloss/scratching.

·Minor color, shade or texture variations between samples or printed color photography and the actual material.

·Floors that are graded "irregular"or sold "as is"without warranty.

·Floors that are installed in structures other than owner-occupied or tenant-occupied residences.(Except products that are noted as warranted commercial or limited commercial.)

·Discoloration from moisture or underlayment panels after having been repaired or replaced by Manufacturer one time

· Construction or installation-related damage-including installation defects due to installations not using the recommended Manufacturer products.

·Defects arising from poor installation (this includes - damage arising from sub-floor irregularities, for example excessive unevenness, loose nails or other protrusions; visual surface defects caused by previous floor coverings that should have been removed or covered, for example ceramic or bitumastic tiles, floor-boards, cushioned vinyl, or by failure in the underlayment; seams 'peaking' or opening due to use of incorrect adhesive or seaming method; edge-to-edge shade variation; discoloration arising from installation next to a source of excessive heat); and visible trowel marks.

·Discoloration caused by rubber pads, rubber wheels, rubber tires, rubber rollers, automotive tires, etc.

·Discoloration caused by use of latex or rubber-backed floor mats.Note:some synthetic backed carpets contain latex in the manufacturring process that may discolor vinyl.Always use mats marked as "nonstaining."

·Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.

·Inappropriate end-user activities.

·Damage due to adhesives or tape, scratches, gouges, scuffs, punctures, cuts, indentations, burns, accidents, lack of proper furniture rests, such as chair pads, etc., rolling and/or non-foot traffic, or any intentional misuse of the product. Loss of finish gloss overtime is consistent with normal wear&tear and is not a product flaw.

·It is normal and expected for there to be color variations due to use of natural components, exposure to UV light and/or sunlight, and age of material.Therefore, color inconsistency between samples, replacement product or illustrations and actual product is not a manufacturing flaw.

·Manufacturer makes no guarantee that Manufacturer products will match or coordinate with customer furnishings, trim, cabinetry, railings, etc.

·Defects arising from poor installation(this includes-damage arising from sub-floor irregularities, for example excessive

unevenness, loose nails or other protrusions; visual surface defects caused by previous floorcoverings that should have been removed or covered, for example ceramic or mastic tiles, floor-boards, cushioned vinyl, or by failure in the underlayment, seams 'peaking' or opening due to use of incorrect adhesive or seaming Method; edge-to-edge shade variation; discoloration arising from installation next to a source of excessive heat); and visible trowel marks.

Noncompliance with installation instructions and maintenance guidelines as recommended by Manufacturer.

Manufacturer can not assume responsibility for the suitability of flooring material and accompanying products for each individual installation as manufacturer has no control over the installer's proper application. Should an individual piece be doubtful as to appearance or dimension the installer should not use this piece.

- Cracking, warping, soling, fading, improper maintenance or abuse caused by items such as rollerskates, golf shoes or pets. Such as damage caused by chemically reactive material, carpet c rocking, dye, mold, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse or any harsh scouring pads while buffing.
- Floor covering installed in inappropriate locations is excluded from this warranty. Such as installation flooring that is installed outdoors. Flooring installed on stairs is excluded from warranty coverage.
- Gloss reduction or surface scratches are not considered surface wear. Dull finish can be corrected with spot or overall re-coating care systems.
- Problems arising from cuts, tears, gouges, burns or other damage caused by stiletto or sharp high heels (these will damage even concrete!) , sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, damage from pets etc.
- Products may have slight color variations not detected at the factory. All products must be dry laid and examined under standard lighting conditions for color acceptance before being installed.
- Small differences in color and or texture between the actual material or photographic images of the material and the actual flooring purchased

The preceding list is not exhaustive, but is merely illustrative, of the many kinds of problems that are not due to defects in material or workmanship in the products, and are not within the coverage of this warranty. Other such problems not described on the list above are also outside the scope of this warranty.

This Limited Warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt or obtain it from the original retail purchaser. The Manufacturer requires the receipt in order to verify date of purchase to help resolve any problems.

MANUFACTURER EXCLUDES ANY LIABILITY FOR LOST PROFITS AND WILL NOT PAY ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING. NO IMPLIED WARRANTIES EXTEND BEYOND THE TERMS OF THIS WRITTEN WARRANTY. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.