

WARRANTY, CARE & MAINTENANCE Borealis Laminate Flooring



WARRANTY: 25 YEARS LIMITED RESIDENTIAL AND 5-YEAR LIGHT COMMERCIAL

25 Year Residential Limited Structural Warranty

Manufacturer warrants its laminate flooring to be delamination-free for 25 years in a residential environment from the date of purchase.

25 Year Residential Warranty (Wear, Staining and Fading)

Manufacturer warrants to the original purchaser that the surface wear layer on products will not wear through, stain or fade from sunlight or artificial light for 25 years in a residential environment from the date of purchase. If the product wears through*, fades or stains, Manufacturer will repair or replace, at its option, the affected flooring material. This warranty includes the repair or replacement of defective material only, exclusive of all labor charges. Should the original floor design be discontinued, Manufacturer will replace the defective material with one of equal value. This warranty is exclusive and in lieu of all other warranties, expressed or implied, and all other remedies, guarantees, or liabilities arising by law or otherwise.

* The surface wear must be evident, measuring at least 2 square inches (13 cm²) and not be the result of any items listed in the Exclusion section. Loss of gloss is not surface wear.

Warranty Exclusions

The owner must inspect for color, finish, and quality before installation. Manufacturer cannot be held responsible for costs incurred when a floor with visible defects has been installed. The warranty does not cover wear or damage caused by improper installation, negligence, water, erosion, abrasion, extreme heat or temperature conditions, cleaning, care, or maintenance in a manner contrary to the instructions as provided by Manufacturer, physical abuse or misuse of the product, physical damages, accidents causing indentation, scratching, impact or cutting, freight damage, alteration, or any wear or damage caused by acts of God. The warranty does not apply if the product is installed in areas where condensation may occur repeatedly. Under no circumstances can Manufacturer be held responsible for damages, loss of time, inconvenience, expenses, or costs caused by or resulting directly or indirectly from a problem about which a claim has been or may be made herein, including any warranty of merchantability or suitability of the Product for a particular purpose. Because certain provinces or states do not allow exclusions or limitations of indirect damages, the above limitations or exclusions may not apply to you. This warranty provides you with specific legal rights, and you may also have other rights which may vary according to state or province. To make a claim, contact your dealer or retailer no later than 30 days following the date of discovery of the defect. Proof of purchase, such as bill of sale, is mandatory when requesting warranty service.

- Manufacturer reserves the right to designate a representative to inspect the floor and remove samples for analysis.
- No unauthorized person, fabricator or installer, agent, or employee of Manufacturer, or any representative is entitled to assume any liability on behalf of Manufacturer relating in the sale of this product or has the authority to increase or alter the obligations or limitations of this warranty.

CARE AND MAINTENANCE DO & DO NOTS

DO	DO NOT
Do vacuum using a soft bristle attachment	Do not use vacuum with beater bar
Do use a humidifier, dehumidifier, or air conditioner to help maintain temperature and humidity levels	Do not let your ambient temperature in the room fall outside the range of 60°F - 80°F and a relative humidity of 35% - 70%
Do use cleaning solutions specially formulated for laminate flooring	Do not use oil soaps, wax based cleaning solutions, or other chemicals that have abrasive properties
Do use a slightly damp cloth or paper towel to clean up spills	Do not wet mop or use a steam mop
Do clean up spills immediately	Do not leave standing liquids of any kind
Do apply cleaning solution directly to cloth or mop	Do not spray liquids directly on the floor
Do use protective mats under chairs with castors. Place felt floor protectors under furniture legs.	Do not try to slide heavy objects across floor
Do use entry mats	Do not try sealing your floor with any aftermarket floor sealer.

MINOR REPAIR INSTRUCTIONS:

If accidental damage occurs, minor scratches or dents can be repaired using a Flooring Touchup or Color-fill Kit.

LAMINATE BOARD REPLACEMENT REPAIRS:

Laminate may be assembled and disassembled several times. In the event a plank is damaged enough that it must be replaced you can disable the flooring back the point of the damaged plank. Simply replace the damaged plank with the new one and reassemble your floor.