

## **BASIS SPC**

### **Care & Maintenance for All SPC & WPC Flooring**

#### **General Care:**

- For general cleaning, dry or damp mop as needed using Bona PRO Stone Tile & Laminate Floor Cleaner or something similar.
- Never use a steam mop or wet-mop as standing water may cause permanent damage and the heat from the steam mop may dull the finish. The moisture from the dampened mop should evaporate off the floor quickly.
- Although Cali Vinyl Plank Flooring is waterproof, it is still a best practice to avoid excess moisture on the floor. Therefore, we recommend soaking up spills immediately using a dry towel or dry mop.
- To clean up dried glue use either Bostik Ultimate Adhesive Remover or Titebond Adhesive Remover cleaning wipes.

#### **Preventative Care:**

- Vacuum or sweep the floor with a broom or dust mop on a regular basis or as needed to remove dirt, sand, or grit to protect the floor from scratches. Be careful of other debris such as small rocks and pebbles being dragged across the floor.
- Do not use vacuums that use a beater bar or turn beater bar off; brush or felt vacuum heads are recommended as opposed to hard heads.
- Keep pet nails trimmed to avoid excessive scratching.
- To prevent indentations and scratches, remove small diameter buttons/ends from furniture legs and replace with felt tipped non-staining floor protectors with a surface no less than 1" in diameter. Heavier objects may require wider floor protectors. Periodically check the felt tips for wear or buildup of grit/ debris and replace as needed.
- Fit rolling furniture with soft rubber casters with a diameter of at least 2".
- When moving large appliances or furniture, use proper dollies, glides, or 1/8" Masonite with the shiny side down – do not slide or drag across the floor. Rolling appliances across the floor or using heavy load bearing carts with small wheels may damage the vinyl floor.
- Use interior and exterior doormats at entrances to prevent dirt and moisture from being tracked onto the floor. Area rugs are also recommended in front of kitchen sinks and in high traffic areas. Rugs must be made of a breathable material to prevent moisture entrapment. We recommend using a breathable rug underlay; mesh or grid patterns are best. Do not use rugs with solid rubber or vinyl backings as this may damage the finish.

- Limit direct sunlight on the floor by using curtains and blinds in areas that are exposed to high UV rays.
- Abrasive or harsh chemicals should not be used to clean the floor. Never use any of the following products on the floor: mineral spirits, paint thinner, acetone, ammonia-based cleaners, acrylic finishes, wax-based products, detergents, bleach, polishes, oil soap, abrasive cleaning soaps, or acidic materials such as vinegar. Never apply wax treatments to the floor.
- Heating units or non-insulated ductwork close to the flooring or subfloor may cause “hot spots” which must be eliminated prior to installation.
- Heavy furniture (500+ lbs.) may obstruct the free, natural movement of a floated floor.
- Do not install flooring under permanent or fixed cabinetry and never nail or screw anything through a floated floor.
- Lighter colors and darker colors naturally show more dirt, flaws, and marks and are considered higher maintenance

## **Frequently Asked Questions**

### **How do I fix a scratch on my finish?**

For light surface scratches, use WearMax Scratch Concealer for LVT Flooring. If the scratch has penetrated the vinyl wear layer and the decorative film layer is exposed, plank replacement is recommended.

### **How can I remove a stain?**

- Remove all spills promptly
- Mist a clean microfiber cloth with an appropriate flooring cleaner and rub the area, working from the outside of the area toward the center
- Do not use oil soaps, wax, detergents, abrasive cleaners, polishes or other general household products to clean the floor

### **Occasional Flooring Noise**

Floor noise is normal and will vary from one installation type to the next. Occasional noise is due to structural movement and may relate to sub-floor type, flatness, deflection, and/or related to the fasteners, changes in environmental conditions, and the amount of topside pressure applied to the flooring. For these reasons floor noise is not considered a product or manufacturer defect